- 1. Disconnect the USB cable for the PC.
- 2. Go to Start/Programs or All Programs depending how you have Windows setup.
- 3. Select ULS Engraver and then Uninstall.
- 4. Reboot you PC, this mandatory.
- 5. Double click on the .exe and install the driver.
- 6. Reboot your PC again, this is mandatory.
- 7. Connect the USB cable.