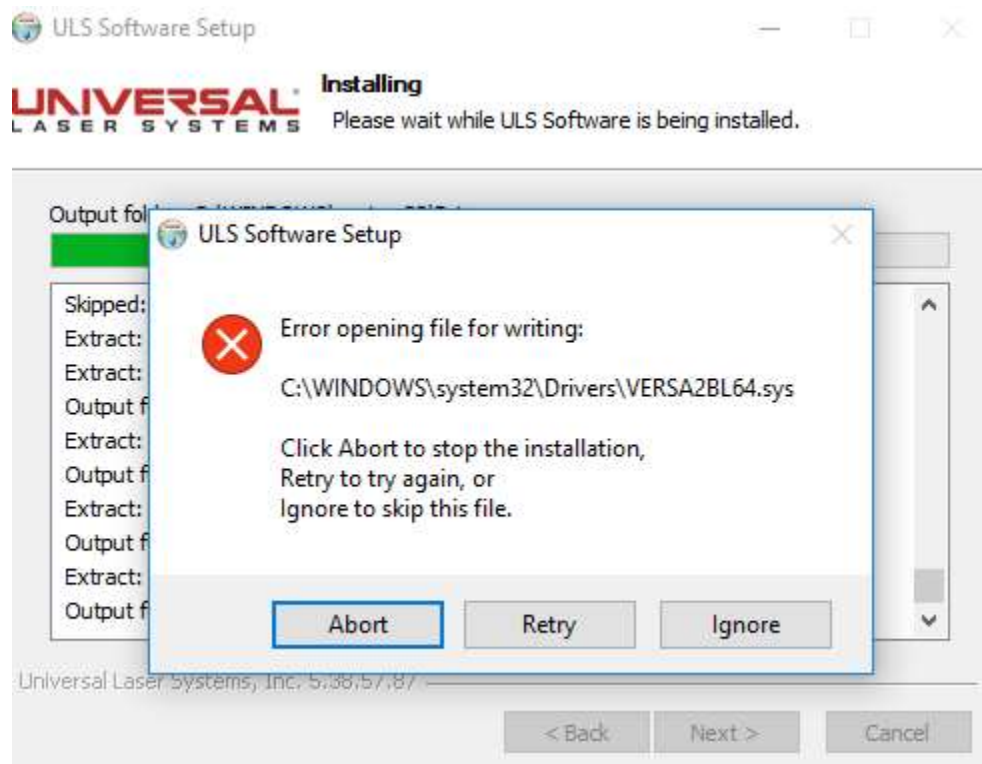


Install Error:

On some computers, an error message pops up during the UCP install. This may reference a file called **VERSA2BL64.sys**, **PLSLTBL64.sys** or **MVXBL64.sys**. You may see just one of these mentioned or some combination of the three.

In the example below, I am using the filename **VERSA2BL64.sys**. You may see one of the other file names mentioned.



Step 1:

If you see this message, write down the file name in question and its path (displayed in the error message) and then click **Ignore**. The driver installation will continue. (You may or may not see additional error messages, if you do, make sure to write down the file name and its path as well. Click **Ignore** after recording the file name and its path then let the driver installation finish.)

Step 2:

When the computer reboots, you will need to run the UCP Uninstaller utility:

1. Make sure the USB cable between the computer and engraver is disconnected
2. Run the UCP Uninstaller utility (UcpUnInst.exe). You can run this from either the start menu under Universal Laser Systems or from here: C:\Program Files (x86)\ULS\UcpUnInst.exe

Step 3:

After the computer reboots from running the UCP Uninstaller, locate and rename all file(s) noted from Step 1 above. (In their current state, these file(s) cannot be deleted, yet they can be renamed). I renamed the VERSA2BL64.sys file to VERSA2BL64-1.sys (you can use any renaming convention you choose).

Be sure to rename each file that was noted in Step 1.

Reboot the computer.

Step 4:

After the computer is rebooted, locate all of the renamed file(s) and delete them.

Rerun the UCP installer and it should go through without issue.

Note: if you uninstall & reinstall the UCP, you will have to go through the same steps again.