

## UCP Upgrading from 32-Bit Older Versions

### **Graphic Software Link:**

[http://service.ulsinc.com/support/Graphic%20Software%20Setup%20Files%20\(Corel,%20Illustrator,%20AutoCAD\)/](http://service.ulsinc.com/support/Graphic%20Software%20Setup%20Files%20(Corel,%20Illustrator,%20AutoCAD)/)

### **Driver Links:**

Archive -

[http://service.ulsinc.com/support/Drivers%20&%20Firmware/Drivers\\_VLSDT\\_VLS\\_PLS\\_ILS/Archive/](http://service.ulsinc.com/support/Drivers%20&%20Firmware/Drivers_VLSDT_VLS_PLS_ILS/Archive/)

Current - [http://service.ulsinc.com/support/Drivers%20&%20Firmware/Drivers\\_VLSDT\\_VLS\\_PLS\\_ILS/](http://service.ulsinc.com/support/Drivers%20&%20Firmware/Drivers_VLSDT_VLS_PLS_ILS/)

**Steps:** *throughout this process, the USB will need to be connected and disconnected multiple times as well as powered on and off for firmware updates.*

- Open UCP with the system connected via USB. Go to Viewer Tab and find the Software version on the top bar. *Example: 5.25.52.24*
- Use the Archive Link above to establish the starting point for driver updating. The numbers that we look for when updating is as follows: 5.28; followed by: 5.33; exc... For the versions that have multiples like .37 or .38, load the first and last in that set.
- After the starting point has been established the following steps will need to be followed until the most current driver has been installed. Ensure that you have Admin rights during this entire process.
  - 1) Power System Down.
  - 2) Exit out of the UCP.
  - 3) Disconnect the USB, from the PC/Laptop.
  - 4) Uninstall UCP, the PC will then reboot.
  - 5) After rebooting, install the next version, the PC will then reboot.
  - 6) After rebooting, Open the UCP on screen and plug the USB back into the PC.
  - 7) In the lower left hand corner of the UCP, it will go from Disconnected to Idle.
  - 8) Power laser system on and Allow for full Initialization.
  - 9) After initializing, Repeat from Step 1.

Use the Current Link above for download.

Contact Service Dept. if problem persists via email: [support@ulsinc.com](mailto:support@ulsinc.com) or 480-609-0297.