

VLS Desktop and Platform Laser Troubleshooting

Symptoms: *VLS Only*

- My system has double engraving about .125"-.25".
- My system runs the job but the laser doesn't fire.

Action: *follow all steps or the fault will continue*

- Power system off.
- Disconnect USB Cable from the PC. Not from the laser system, as this won't work correctly.
- Close the UCP.
- Right Click UCP Icon and Select "Exit". Locate the UCP Icon in the lower right corner of windows next to clock.
- Reopen UCP. Locate shortcut on desktop of app list.
- Bring UCP on screen and reconnect the USB Cable to the PC.
- Wait for it to say "Idle" in the lower left hand corner and screen.

If problem still remains, repeat process again ensuring you don't miss a step. Contact Service Dept. if problem persists via email: support@ulsinc.com or 480-609-0297.