

CUSTOMER WHITE GLOVE DELIVERY LASER EXCHANGE

REQUIRED CUSTOMER INFORMATION AND DOCUMENTATION

Ship to Customer

Boxes outlined in **red** signify required fields. Form will not auto-submit if all **red** fields are not populated.

NAME:

CONTACT:

ADDRESS 1:

ADDRESS 2:

CITY/STATE/PROVINCE:

POSTAL/ZIP CODE:

COUNTRY:

PURCHASE ORDER #:

PHONE:

EMAIL:

FAX:

SYSTEM AND LASER SOURCE INFORMATION

LASER SYSTEM SERIAL #:

LASER SOURCE SERIAL #:

TERMS AND CONDITIONS

The Universal Laser Systems **Laser Exchange Program** (the "Program") is offered to eligible ULS Customers for the purpose of minimizing the cost of replacing a laser source. The Program and its offerings may only be available within certain geographic regions.

In addition to the Terms and Conditions outlined by the Program (the "Terms"), ULS Terms and Conditions of Sale shall also apply where applicable. Completion of and signature on the **Customer White Glove Delivery Laser Exchange Form** indicates acceptance and agreement with the Terms and Conditions. ULS reserves the right to modify, supersede, amend, or terminate the Program, fees, policy, and/or any other Terms and Conditions at any time, and without notice. Eligibility for the Program and the shipping carrier will solely be determined by ULS. Payments are due at the time the **Customer White Glove Laser Exchange Form** is processed. Duties and taxes are the responsibility of the Customer. All are required to comply with the following shipping procedures when preparing a laser source for return: use a sturdy box with 3" thick foam cut to size and inserted between the box and the laser source on all sides. **NOTE:** An insufficiently packed laser source damaged during shipping will incur a \$500 penalty.

A laser is considered "returned" when a replacement laser is delivered to the Customer and the return laser is surrendered to the UPS driver. If after three (3) delivery attempts UPS is unable to successfully deliver the replacement laser source, it will automatically be returned to ULS Headquarters in Scottsdale, Arizona, US. The laser exchange transaction will then require re-scheduling and an invoice will be assessed for the following fees: International deliveries (outside the US) \$550 USD, within the US \$350 USD. Costs resulting from shipping delays due to incorrect return shipping information or failed delivery attempts will be billed to the Customer. ULS' shipment dates are estimated and subject to availability. By submitting this form, you agree to the [ULS Privacy Policy](#).

PLEASE NOTE: The return laser source must simultaneously be surrendered to the UPS driver upon delivery of the replacement laser source. UPS will not leave the replacement laser if the return laser is not available for pickup.

CLICK TO SELECT YOUR METHOD OF SUBMISSION:

AUTO-SUBMIT USING THIS FORM

EMAIL

FAX

Authorized Signature (typed name acts as a signature)

Date