

# OEM Laser CRA Request Sheet

Please fill out this form, **e-mail to service@ulsinc.com** or **fax it to 480-609-1203**

OEM Company Name	
Contact Name	
<b>Ship To Address</b>	
City/Province / State	
Postal/Zip Code	
Country	
Phone	
Fax	
Email	
Email 2	
Laser Tube Serial #	
Model (UL-30, ULR-30)	

Problem (s):

- LOW POWER
- NO BEAM (DEAD)
- INTERMITTENT (for example: laser works OK for a while, then cuts out, then comes back on)
- OTHER (note in Comments below)

Comments (PO#, failures,...): Select Air Shipping Method: 3 Day, 2nd Day, Next Day Air, Int'l

**(Laser must ship Air Freight to prevent possible handling damage)**

**IMPORTANT NOTE: NORMAL LASER PROCESSING IS 19 BUSINESS DAYS ONCE THE LASER IS RECIEVED. PLEASE SIGN FILL OUT THIS FORM COMPLETELY TO REQUEST A CRA (CUSTOMER RETURN APPROVAL).**

**NAME** \_\_\_\_\_ **DATE** \_\_\_\_\_

**Authorized Signature, Title (Printed Name serves as a Signature)**

Universal Laser Systems Inc. – OEM Service Department  
16008 North 81<sup>st</sup> Street, Scottsdale, AZ 85260, Phone: 480-609-0297, Fax: 480-609-1203