VL – Materials Database Does Not Show Up When File is Printed

If the materials database does not show up when printing to the VL200 or VL300 standard driver, check these items:

One – Ensure that the User Account Controls is set to the most permissive setting.   It is possible the UAC can be set to a fairly restrictive setting and the materials database will still show up.   Only change the UAC if the materials database is not showing up. If it does show up, leave at its current setting.

Two – Ensure that maximum permissions are set under security for both the ULS & ULSdb folders (usually under Program Files X86 on the C drive).   As with the UAC, it is entirely possible the materials database shows up even with settings that look restrictive.   Only change the security settings if the materials database is not showing up. If it does show up, leave them at their current settings.

Three – Ensure that the ULSdb folder actually has the ulsdb application in it. If it does not, this is the problem. Deleting and reinstalling the driver usually corrects this.   The image below shows what the ULSdb folder looks like on a Windows 10 system with a VL driver only installed (your files may vary but should include most of the ones shown below):